

CHANDNI BARDOLIA, PHARM.D., BCGP

(888)974.2763 ext2608 | 228 Strawbridge Dr., Moorestown, NJ 08057 | cbardolia@trhc.com

EDUCATION AND POST GRADUATE EXPERIENCE

September 2009 – 2015, 2018-2019

PGY1 Pharmacy Resident at Tabula Rasa Healthcare, NJ [Jul. 2018 – Jun. 2019]

University of the Sciences, Philadelphia, PA [Aug. 2009 – May 2015]

- Doctorate of Pharmacy Degree

EMPLOYMENT HISTORY

September 2015 - Present

Drug Information Specialist at Tabula Rasa Healthcare, NJ [Jul. 2019 - Present]

- Accurately respond to clinical inquiries within a specified timeframe
- Produce and broadcast a monthly newsletter entitled 'The Clinical Inquirer'
- Create and maintain a centralized repository of previously answered clinical inquiries
- Create educational guides for internal pharmacist use (e.g., clinical pearls, conversion sheets, drug-class specific quick facts)
- Develop and maintain the Drug Information Resource Center's (DIRC) policy and procedures documents
- Collaborate with other departments to assist with clinical initiatives

Clinical Pharmacy Benefit Manager at Express Scripts, NJ [Apr. 2017 – Jun. 2018]

- Accurately capture and document new clinical benefit requirements
- Meet with clients to discuss and clarify clinical benefit requirements
- Advise clients on the most efficient way to implement intent within ESI's systems, understand client's existing clinical benefit and business philosophy
- Identify interdependent functionalities, programs or areas that may be impacted by the request (i.e. member communications, rebates, finance, networks, etc.)
- Manage and track all requests to ensure timelines are met including the proactive management of client specific performance guarantees
- Identify and help remediate any process gaps, develop and document best practices by creating or modifying existing to existing SOPS, process maps, references and intent forms

Per Diem Pharmacist at CVS/Target Pharmacy, NJ [Apr. 2017 - Present]
Pharmacy Manager [Sept. 2016 - Apr. 2017]

- Maintain drug inventory by ordering medications and supplies
- Train and coach pharmacy technicians and assure high levels of customer service and safety
- Compound medications based on prescriptions received
- Enforce and maintain workflow processes to increase productivity
- Recommend immunizations for patients based off risk factors
- Counsel patients on medications and provide device demonstrations
- Collaborate with physicians to optimize patient medication therapy

PGY1 PHARMACY PRACTICE RESIDENCY

July 2018 – June 2019

USciences Teaching and Learning Curriculum

[Jul. 2018 – Jun. 2019]

Preceptor: Jim Holland, PharmD

- Pending completion

Pharmacoinformatics and Healthcare Technology

[May 2019 – Jun. 2019]

Preceptor: Calvin Alt, RPH

- Pending completion

Clinical Pharmacology and Pharmacogenomics

[Feb. 2019 – Apr. 2019]

Preceptors: Adriana Matos, PharmD and Kevin Bain, PharmD, MPH, BCPS, BCGP, CPH, FASCP

- Learn and apply principles of clinical pharmacology and pharmacogenomics
- Provide tailored consults for individual patients based on drug-drug, drug-gene and drug-drug-gene interactions.
- Advance the sciences of clinical pharmacology and applied pharmacogenomics

Regulatory Affairs and Compliance

[Dec. 2018 – Jan. 2019]

Preceptor: Richard Greene, PharmD, MBA, PRS, FASCP

- Curate policies to align the wholesale department with the Verified Accredited Wholesale Distribution requirements
- Ensure the wholesale department meets minimum requirement of the Drug Supply Chain Security Act

Total Quality Management

[Nov. 2018 – Dec. 2018]

Preceptor: Lisa Banks, PharmD, BCGP

- Learn and apply continuous quality and performance improvement, focusing on patient and medication safety
- Identify quality-related events (QRE), perform root cause analyses (RCA) and design and implement performance improvement (PI) plans
- Assist in the development and measurement of quality metrics in a patient outreach setting

Program of All-inclusive Care for the Elderly Call Center

[Sept. 2018 – Nov. 2018]

Preceptor: Zachary Hopkins, PharmD, BCGP

- Apply concepts of the Program of All-inclusive Care for the Elderly (PACE) model of health care delivery
- Practice patient-centered geriatric care, with a focus on reducing polypharmacy and mitigating medication risk for PACE participants
- Apply pharmacogenomics to clinical practice
- Verify medication orders while engaging in collaboration with PACE providers via secure messaging and/or by telephone
- Provide verbal and written medication-related recommendations, and participate in polypharmacy conference calls with providers and other pharmacists
- Conduct comprehensive medication reviews to personalize care

Enhanced Medication Therapy Management

[Aug. 2018 – Sept. 2018]

Preceptor: JT Skelly, PharmD, BCGP

- Apply concepts of the Centers for Medicare & Medicaid Services (CMS) EMTM Model into the operations of the EMTM call center

- Engage in telephonic consultations with high-risk Medicare beneficiaries
- Provide medication education
- Identify, prioritize, and mitigate risk factors and medication-related problems
- Document interventions and recommendations
- Create medication action plans
- Coordinate care with other healthcare professionals

Pharmacovigilance

[Jul. 2018]

Preceptor: Jasmine Dhandra, PharmD, BCGP

- Practice patient-centered geriatric care, with a focus on reducing polypharmacy and mitigating medication risk for PACE participants
- Work with health care professionals in the PACE call center and collaborate with providers at PACE programs
- Complete medication safety reviews (MSRs), falls assessments, and polypharmacy calls with the facility providers

PRESENTATIONS, PUBLICATIONS, AND RESEARCH

July 2018 - Present

Bankes DL, Amin NS, Bardolia C, Awadalla MS, Knowlton CH, Bain KT. Medication-related problems encountered in the Program of All-Inclusive Care for the Elderly: an observational study. *J Am Pharm Assoc.* 2020;60(2):319-327.

Bardolia C, Michaud V, Turgeon J, Amin NS. Deprescribing dual therapy in benign prostatic hyperplasia: a patient case. *Clin Case Rep.* 2020;10(5):1349.

Impact of Pharmacist-Driven Medication Safety Reviews and Polypharmacy Calls in the Program of All-inclusive Care for the Elderly (PACE) Setting

- BRANY IRB File #: 19-12-070-420
- Investigator Initiated Protocol # MSR-PPC-001
- CenterLight PACE, New York, NY

Herbal Supplementation in the Elderly

[May 2019]

- Continuing Education (CE) program for healthcare professionals, pharmacy residents, and pharmacy technicians
- Tabula Rasa HealthCare, Moorestown, NJ

Effects of Escitalopram vs. Placebo Treatment for Depression on Long-term Cardiac Outcomes in Patients with Acute Coronary Syndrome

[Mar. 2019]

- Journal Club presentation to pharmacists and preceptors

Developing Perspectives on PGx: Definitions and Basic Concepts

[Mar. 2019]

- Continuing Education (CE) program for healthcare professionals, pharmacy residents, and pharmacy technicians, as well as, required orientation training of new hires
- Tabula Rasa Healthcare, Moorestown, NJ

Secondary Prevention of Stroke

[Nov. 2018]

- Clinical topic presentation to pharmacists and preceptors
- Assess management and pharmacotherapy based on available guidelines

Diabetic Monitoring and Insulin Administration Techniques

[Sept. 2018]

- Interactive education session with PACE participants and healthcare staff
- Demonstration of proper glucose monitor use, as well as, use of insulin pens
- Distribution of educational material

LICENSE, CERTIFICATION, AND MEMBERSHIPS

June 2009 - Present

New Jersey Pharmacist License	[Sept. 2015 – 2021]
New York Pharmacist License	[Sept. 2015 – 2021]
Teaching Certification	[Jun. 2019]
MedWise Certified Pharmacist	[July 2018 – Present]
ASCP Membership	[July 2018 – Present]
First Aid CPR & AED Certification	[Sept. 2009 – Present]
APhA Membership	[Sept. 2009 – Present]

COMMUNITY SERVICE

June 2009 - Present

Indian Cultural Association of Central Jersey (ICA of CJ)	[2006-Present]
<ul style="list-style-type: none"> • ICA of CJ holds activities which spread Indian traditions and values • Promote cultural understanding and unity of a community 	

RECOMMENDATIONS

Available Upon Request
