

Comprehensive Medication Risk Reduction Program

Member Frequently Asked Questions



Who is Tabula Rasa HealthCare (TRHC)?

TRHC is a leading provider in medication safety solutions. Our patient-specific, data-driven technology and solutions enable pharmacists, practitioners, and healthcare organizations to optimize medication regimens. Our team of pharmacists improve patient outcomes, reduce hospitalizations, lower healthcare costs, and manage risk. We deliver our solutions through a comprehensive suite of technology-enabled products and services for medication risk management and risk adjustment.

TRHC is working with your physician and MDVIP to provide the Comprehensive Medication Risk Reduction Program.

What is a MedWise® Safety Review?

A MedWise Safety Review is an individual medication evaluation between you and a board-certified pharmacist to help identify, prevent, and resolve medication-related problems. During the consultation, the pharmacist reviews a complete list of your medications, including over-the-counter drugs, herbals, and supplements.

How do I subscribe to the program?

To subscribe to the program, visit trhc.com/mdvip.

Is the Comprehensive Medication Risk Reduction Program available to my family/friends/colleagues?

The Comprehensive Medication Risk Reduction Program is for members at participating MDVIP physician practices. If your family member/friend/colleague is a patient at an MDVIP practice, we recommend they consult with their physician who can work with them on applying for, and receiving, our custom MedWise Safety Review results.

Do my over-the-counter medications or supplements impact my medication regimen?

When providing your medication list to a pharmacy team member, be sure to include any over-the-counter drugs, supplements, or herbal medicines that you take. TRHC will review those medications to see if they put you at risk.

Why should I subscribe to the Comprehensive Medication Risk Reduction Program?

Every medication you take needs to be metabolized, but some may interact with others in a way that is harmful to your body. TRHC's pharmacists can analyze how your medications work together and identify any potential medication-related problems. We partner with both you and your doctor to provide recommendations to help reduce medication risk. The tools you receive from this program will help you get the best results from your medications and ask your doctor the right questions. TRHC will follow up with you to ensure your medications are working best for you.

How much does the program cost?

A 12-month subscription, which includes two full MedWise Safety Reviews, is available for \$159 per year.

Can I enroll in the program at any time?

Yes, you can enroll in the program at any time as long as it is available to MDVIP members.

What happens after the MedWise Safety Review?

Your provider will receive a faxed Prescriber Action Plan, which describes the pharmacist's medication regimen recommendations and adjustments. The provider is encouraged to review recommendations made by the pharmacist and work with you to take the necessary steps to adjust your medication regimen.

Does this program have translation services?

Yes. A translator will be available during the consultation if needed.

Why would I need two MedWise Safety Reviews?

A second MedWise Safety Review will allow you to discuss the impacts from your first consultation. You can discuss any new medication changes with the TRHC pharmacist. The pharmacist will also be able to ensure that your medication regimen is best for you.

Who can I contact for questions about recommendations?

TRHC will work with both you and your provider to identify areas for attention in your medication regimen. We encourage you to talk with your doctor about any recommendations at your next visit.


Who can I contact if I still have questions regarding the program?

If you would like additional information, please contact us at 1-866-350-4925



CONTACT

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 1-866-350-4925

trhc.com/mdvip