

# **Medication Safety Review™:** Exclusive Friends and Family Offer



## Frequently Asked Questions

## **1. What is a Medication Safety Review?**

A Medication Safety Review is a conversation between a certified MedWise Advisor™ pharmacist and a participant to help identify, prevent, and resolve medication-related problems. During the Medication Safety Review, the pharmacist reviews a complete list of the participant's medications, including over-the-counter drugs, herbals, and supplements.

## **2. Who can receive a Medication Safety Review?**

All Tabula Rasa HealthCare (TRHC) employees, clients, and their families and friends are eligible to receive a Medication Safety Review. This offer is ideal for caregivers, those who manage multiple medications, and those taking medications for chronic pain management.

## **3. What makes a Medication Safety Review unique?**

Medication Safety Reviews are unique because certified pharmacists use TRHC's MedWise software to identify potential multi-drug interactions and medication risks. MedWise is the only technology that cumulatively compares how medications interact together. Participants receive personalized tools that guide them to get the best results from their medications and ask their doctors the right questions.

## **4. How much does a Medication Safety Review cost?**

The cost of a Medication Safety Review for TRHC friends and family is \$99 per consultation.

## **5. How does a participant sign up for a Medication Safety Review?**

Participants can visit the enrollment page at [trhc.com/request-msr](https://trhc.com/request-msr).

## **6. Can a participant sign up for the program at any time?**

Yes. However, the price is subject to change.

## **7. Can a participant's caregiver or nurse speak with the pharmacist during the Medication Safety Review?**

Yes

## **8. Does TRHC offer translation services for the Medication Safety Review?**

Yes. A translator will be available during the participant's consultation appointment, if applicable.

## **9. What happens after the Medication Safety Review?**

After the Medication Safety Review, the participant will receive a Medication Action Plan and Medication Schedule. These guides provide a summary of what was discussed during the consultation and are designed to help the participant get the best results from his/her medications. Upon receiving the Medication Action Plan and Medication Schedule, the participant is encouraged to follow up with their doctor or prescriber. Thirty days after a Medication Safety Review, a pharmacy team member will follow up with the participant.

## **10. Do certified MedWise Advisor pharmacists communicate with participants' prescribers?**

Yes. Following a Medication Safety Review, a participant's doctor or prescriber receives a Prescriber Action Plan, which describes the pharmacist's medication regimen recommendations and adjustments. The doctor (or prescriber) is encouraged to review recommendations made by the pharmacist and take the necessary steps to adjust the medication regimens.

For additional questions, contact [conciergepharmacist@trhc.com](mailto:conciergepharmacist@trhc.com) or call **1-855-210-0822** between 9 a.m. and 6 p.m., ET, Monday through Friday.