

Reginald V. Williams

Professional Summary

A Business Intelligence/Reporting Developer with experience in administration of BI applications, SQL and PL/SQL development (in Oracle 11g and SQL Server 2012 environment), as well as ETL job monitoring and data loading procedures.

Education

Drexel University, Philadelphia, PA
B.S. in Management Information Systems, March 2003
Vanguard Scholarship

Professional Experience

Tabula Rasa Healthcare,
Moorestown, NJ, September 2018 - Present
Healthcare Organization

Manager Analytics Operations, October 2018 - Present

- Managed a team of analysts to efficiently deliver reports to requesting business units.
- Developed complex sql queries to identify data inconsistencies in software product.
- Communicated data inconsistencies to both dev ops and business units to manage expectations as well as strategize an action plan to address inconsistencies.
- Identified opportunities to improve efficiency of team through implementation of new software products.

Business Intelligence Developer, September 2018 - October 2018

- Developed BI solutions in Tableau to display operational insights to improve care of member population.

Jefferson Health - New Jersey Division,
Cherry Hill, NJ, December 2015 - September 2018
Healthcare Organization

Senior Business Intelligence Analyst

- Developed a readmission alert system through the use of SQL procedures and tiger text which contributed to decreasing our readmission penalty.
- Created creative data visualizations in Tableau to identify the impact of protocol changes on our population effected by the opioid epidemic.
- Advised clinical leadership on the best approach to answer data questions as an SME in project meetings.

Madlyn and Leonard Abramson Center for Jewish Life, North Wales, PA, February 2014 - December 2015
Healthcare Organization

Business Intelligence Analyst

- Reverse engineered EMR system to identify data relationships to build Data Warehouse and prepared data conversion for new EHR system.

- Created complex SQL procedures and queries in SQL Server 2012 to identify profitability of episodes of care.
- Identified weaknesses in data to senior management so that those areas could be improved upon during the next EMR system selection process and upgrade.

Molina Healthcare, Trenton, NJ, November 2011 – February 2014

Healthcare Organization

Oracle Report Writer and Data Analyst

- Instrumental in creating complex SQL code to be used by the state of NJ to identify out of date healthcare providers.
- Developed reports to be used by the pharmacy function of Molina healthcare to initiate protocols for problematic drugs.
- Utilized knowledge of SQL and PL/SQL to improve on the effectiveness and relevance of legacy reports.

Drexel University, Philadelphia, PA, May 2010 - November 2011

Higher Learning Institution

Oracle Report Writer

- Responsible for keeping users up-to-date with progress of help desk tickets of requested reports.
- Created SQL programs in a punctual and efficient manner to ensure users received data needed for their business decisions and business deadlines.
- Utilized knowledge of SQL and PL/SQL to develop ad-hoc reports on ADVANCE Oracle database.

Applied Card Systems, Glen Mills, PA, June 2005 - December 2009

Financial Institution

Business Intelligence Developer

- Implemented key BI application (Intelliview) where I was the lead in all administration activities.
- Completed necessary upgrades to maintain functionality of web server application where business reports were stored.
- Utilized knowledge of SQL and PL/SQL to develop reports and data loading procedures for the data warehouse.
- Created ETL jobs using DataStage to manage data being loaded from AS 400 into the data warehouse.
- Worked with DBA to ensure that the new tables created for the loading process were consistent.
- Implemented OBIEE within LINUX environment where I completed testing of the application.
- Completed analysis on functionality of the current BI tool and was involved in the process of finding a replacement tool.

Technical Knowledge

MS SQL server 2012, Oracle 11g, Allscripts,ECS, HealthmedX Vision, Cerner, Development in SQL,PL/SQL,T-SQL BI reporting (OBIEE answers, Intelliview,Crystal Reports, Business Objects, MicroStrategy, Hyperion, Tableau,Qlik Sense), SAS, ADVANCE,Banner, Raiser’s Edge, DataStage, Database Design, MS Office Suite, Java.

References furnished upon request